

## Stamer To Speak On “Private Payment Problems & Prescriptions” AT National Physicians Council for Healthcare Policy Meeting November 5, 2017



Cynthia Marcotte Stamer

Cynthia Marcotte Stamer will speak and moderate a policy discussion about “*Private Payment Problems & Prescriptions*” to the approximately 150 physician, Congressional and other health industry thought leaders attending the National Physicians Council for Healthcare Policy Meeting on November 4-6, 2017 in Washington, D.C.

Ms. Stamer’s portion of the program on Private Payment Problems & Prescriptions scheduled to take place in the Energy & Commerce Hearing Room of the Rayburn Congressional Building from 9:00-10:00 a.m. Eastern Time on Sunday, November 5, 2017, Ms. Stamer will examine:

- Key components of existing rules governing the processing and payment of health benefit claims by private sector employer, union and association sponsored group health plans, and individual and group health insurers under the Patient Protection & Affordable Act, the Health Insurance Portability and Accountability Act Administrative Simplification, Employee Retirement Income Security Act, Internal Revenue Code, state managed care and insurance and other federal and state laws and regulations;
- Examples of common situations under which private health insurance payers wrongfully delay or deny health plan claims payments in violation of these rules and enforcement, legislation and/or regulatory reform options that might help correct these problems.

In addition to the discussion about private health plan payment challenges to be covered in Ms. Stamer’s presentation, the meeting agenda participants in the meeting also are scheduled to examine and discuss policy and other options for addressing many other key health care policy issues and options including direct primary care, maintenance of certification, privacy, hospital, prescription drug and other health care cost management, Opioid and other substance abuse, Medicare billing and payment issues, and other health reform and health policy concerns as well as meet with various Congressional and agency leaders. For more details about the National Physicians Council for Healthcare Policy Meeting, see [here](#)

### About Ms. Stamer

A Fellow in the American College of Employee Benefit Counsel, the American Bar Foundation and the Texas Bar Foundation, Cynthia Marcotte Stamer is a Martindale-Hubbell “AV-Preeminent” practicing attorney and management consultant, author, public policy advocate, author and lecturer repeatedly recognized for her nearly 30 years’ of work and pragmatic thought leadership, publications and training as among the “Top Rated Labor & Employment Lawyers in Texas,” a “Legal Leader,” a “Top Woman Lawyer” many other awards by LexisNexis® Martindale-Hubbell®; as among the “Best Lawyers In Dallas” for her work in the field of “Health Care,” “Labor & Employment,” “Tax: ERISA & Employee Benefits,” and “Business and Commercial Law” by D Magazine, in International Who’s Who of Professionals and with numerous other awards and distinctions.

Widely recognized for her experience and effectiveness working with health, managed care, health and other employee benefits, insurance and financial services and other businesses and organizations of all types and sizes domestically and internationally,

For nearly 30 years, Cindy has advised health and managed care payers, providers, governmental agencies and leaders, and others about health care, managed care and insurance program, policy and process design, risk management, compliance, business strategy and operations, employment, provider, insurer, provider and other workforce staffing and management, venter credentialing and contracting, employee benefit, privacy, quality, reimbursement, investigations, public policy and other concerns impacting the health care, health plan and managed care industry.

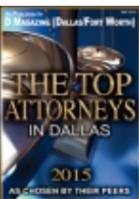
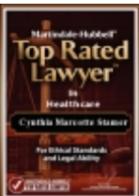
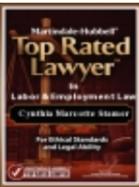
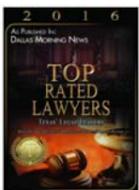
Known for her high accessibility and ability to respond to triage crisis and other emergent legal and business concerns, Cindy acts as outside operations and special counsel to a broad range of health care providers, payers, and other health industry clients. She provides real time strategic, risk management, staffing and services, transactional, and operational advice to physicians, hospitals and health care systems and other health care providers; managed care and insurance organizations, health plans and other health industry clients. She also represents these and other health industry clients before federal and state regulators and assists them to respond to regulatory and enforcement changes. She also regularly conducts training for health and insurance industry clients on a wide range of topics. Her clients commonly include public and private hospital systems, hospitals, academic medical centers, medical staffs, physician and other provider groups, physician and other medical management organizations; skilled nursing, home health, rehabilitation, diagnostic services, pharmaceutical, disease management and other health care providers; telemedicine, health IT and other health care technology providers; self-insured and insured employer, union, and association health plans, HMOs, PPOs, Medicare and Medicaid Advantage and other managed care and insurance organizations, health IT providers; health care quality and credentialing organizations; foundations; public health agencies; health industry consultants, service providers and vendors; federal, US federal and state agencies and foreign governments; and others.

Past Chair of the American Bar Association Health Law Section Managed Care & Insurance Interest Group, Group Chair of the ABA RPTE Employee Benefits Group, and Vice-Chair of the ABA TIPS Employee Benefits Committee and the “Claims & Appeals Administration Bootcamp,” “Getting Paid Without Getting Nailed,” “Claims Processing In The New World Border,” Cindy’s background includes a lengthy resume of advising health care providers, managed care organizations, insurers, employer and union health plans, government leaders and others on health care billing and reimbursement, health benefit claims administration and payment in public and private managed care and other health care reimbursement systems. As a continuous part of this work, Cindy works extensively with payers and providers on federal and state prompt pay, ERISA, Medicare, Medicaid, and other payment and reimbursement regulations. She also assists health care providers, Medicare and Medicaid Advantage, and other health industry clients to legally maximize reimbursement under public and private health benefit programs while minimizing false claim and other regulatory exposures. Cindy has assisted in the development and administration of a wide range of eligibility, online and other enrollment, COBRA and HIPAA, claims and appeals, billing, reimbursement, EMR, and other administrative processes and systems. She regularly not only advises and represents providers, payers, employer or union plan sponsors and others on health claims and reimbursement matters, Cindy also has extensively worked with health care providers, health plans and insurers, health care clearinghouses, health IT, health data, health quality, health research, governmental entities, and others on to design, utilize, and defend claims, billing, quality, and other systems and processes and managing opportunities and risks of using technology and data in their health care operations and the health care industry. She helps health care organizations, health industry payers, employers and other develop and implement, administer and defend claims, billing and reimbursement and other health care, health insurance, employee benefit, labor and employment and other performance management, corporate governance federal sentencing guideline and other compliance plans and policies and other risk management and internal controls policies, practices and training.

Cindy also has extensive experience advising employers, ERISA health plans, insurers, TPAs, self-insured plan fiduciaries and sponsors, medical bill reviewers, and others about ERISA, prompt pay, and other claims investigation and administration, licensure, regulatory, public policy, operations and compliance, tax, and other operational matters. She also has experience designing and defending programs for associations, fraternal benefit societies, multiple employer welfare arrangements, state and local governments, churches, and other non-ERISA regulated groups.

She also advises and represents health, managed care, health plans, insurers, and other health industry clients and service providers in dealing with Congress and state legislatures; policymakers, regulators, investigators and others at federal and state agencies including CMS, OCR, OIG, CCIIO and other HHS; FDA; NIH; EEOC, OFCCP, Wage and Hour, OSHA, EBSA and other Labor; FTC; HUD; IRS; state insurance, health care, labor, attorney general; and other federal and state regulatory, licensure and law enforcement agencies. She also provides advice and helps client to develop strategy and manage complex projects and litigation including selection and supervision of outside litigation, investigation and audit, transaction, compliance, peer review, and other teams, projects and budgets.

When working with clients or providing input to policy leaders, Cindy particularly is known and valued for broad reaching and deep understanding of legal, operational, financial, and political complexities, interworkings, inner-workings, interactions and dynamics involved in the design, operation and management of health care, insurance and workforce systems, technology, and operations; her extensive knowledge of health care, insurance, labor and employment, tax, information and data, technology, antitrust and other laws and policies; strong process orientation, innovation and problem-solving talents; and passion for people and her community, and her commitment to helping to assist her clients, government and community leaders and others use the law, process, technology and other tools to innovate and improve health care, health and other employee benefits, workforce and other key processes and operations to improve quality of care, financial viability and affordability, access and effectiveness; to promote legal and operational compliance and performance; to prevent, mitigate and resolve governmental investigations and enforcement, litigation and other disputes and risks; to



identify and leverage new opportunities; to promote effectiveness and satisfaction of patients and their families, health care providers, payers and other stakeholders; and to promote other goals and objectives. Her experience includes guiding and supporting private and public health industry, government and other clients to innovate, reengineer, restructure or redirect health care and other organizations, medical staff and other workforce; culture; technology; products and services; quality and other processes, practices and elements and managing risks of change. She helps health care, technology and other business and government leaders anticipate, envision, lead, and leverage opportunities resulting from changes in the health care industry, reimbursement, regulations, technology, markets and other aspects of their business environment. She also counsels and assists health industry and other clients with internal reengineering and change to their workforce, technology, reimbursement, compliance, business models and other practices and operations to meet business challenges, leverage opportunities or meet other operational goals.

The Scribe for the American Bar Association (ABA) Joint Committee On Employee Benefits Annual Agency Meeting with the Office of Civil Rights on HIPAA and a widely published author on HIPAA, FACTA and other health industry technology, data privacy and security concerns, she both helps clients to develop and evaluate options for the use of technology, data analytics and other systems to improve operations, design EMR, claims, billing and other recordkeeping, operating, analytics, and other systems, technologies and processes as well as manage legal and operational risks associated with health care, insurance and other sensitive data and technology through the use of appropriate compliance and risk management policies and practices governing the use, access, protection and disclosure of protected health information, personal financial information, trade secrets and other sensitive information and data. Her involvement ranges from advising and defending clients about legal compliance, to the design, deployment and use of EMR/EHR and other interoperable health care records, telemedicine and e-Prescribing, reimbursement and claims, quality, and other operating systems and technologies.

As “operations” and special counsel for health care, health plan and managed care and insurance industry clients, Cindy also helps clients cope with the extensive array legal requirements and risks arising in the course of their operations including federal and state health care fraud and abuse, referral, false claims, FLSA and other wage and hour, labor and employment and other staffing, ERISA and other compensation and benefits, EMTALA, COBRA, JCHO, HCQIA, and other credentialing, HIPAA and other medical privacy and data security, federal and state insurance, health care and other licensure, and other regulatory compliance; antitrust, corporate and medical staff governance; internal controls; peer review, credentialing, medical staff and other provider relations; provider and vendor selection, contracting and management; patient relations and management; public and private payer billing and reimbursement including managed care and prompt pay matters; contracts; corporate and medical ethics; facilities; research and academic medicine; FOIA, Sunshine Act and other public information; business transactions; licensing and accreditation; insurance and managed care; technology; telemedicine, e-prescribing and other alternative care delivery; marketing; investigation and discipline; non-profit, tax exemption and other tax; grant administration and compliance; government relations and public policy; antitrust; litigation and dispute prevention and resolution; and other legal matters. Her client engagements include both “real time” triage and crisis management support for clients confronting emerging issues as well as assisting clients on a project or ongoing basis.

She works closely with public and private, for-profit and nonprofit health care and other organizations, boards, audit, compensation and compliance committees, senior management and service providers; policymakers; employers; insurers and managed care; charitable and community organizations, technology and other vendors and others to develop, administer and defend pragmatic solutions to address governance, management, leadership, compliance and operational concerns.

In addition to helping clients cope with the law, Cindy also helps clients and government leaders shape it. A primary drafter of the Bolivian Social Security privatization law with extensive domestic and international regulatory and public policy experience, Cindy continuously has provided input and other leadership on health care, workforce, immigration, education and other social and economic policy reforms throughout her adult life. As a part of this involvement, Cindy regularly provides and aids clients to provide input to Congress, the Departments of Labor, Treasury, Health & Human Services, Education, Homeland Security, Justice and other federal agencies, as well as a state legislatures, attorneys general, health, pension, disability, insurance other agencies and regulators on health care, retirement and aging, privacy, education, workforce and other laws and regulations.

As founder and Executive Director of Coalition for Responsible Healthcare Policy and its PROJECT COPE: Coalition on Patient Empowerment and other involvements, she also is recognized for her work on engendering meaningful policy, community action and other collaborations, discussions, and solutions that promote meaningful improvements in health care, wellness, disability, social security and retirement aging, education, and other key issues affecting individuals and communities. As the founder and executive director of the Coalition for Responsible Health Care Policy and its Project COPE: the Coalition on Patient Empowerment, Cindy is the germinator, organizer, adviser, leader or facilitator for many other health industry policy advocacy, charitable and civic health care organizations and initiatives ranging from the organization of high profile political and community dialogues and other events exploring and promoting solutions to key healthcare challenges, develops and facilitates discussions, education, and other initiatives and activities to promote empowerment, teamwork, collaboration and effective coordinate on of efforts among patients and their families, providers, payers, communities and others; as well as helps develop and disseminate pragmatic tools and practices that empower patients and their families, providers, communities and others to maximize the effectiveness of their involvement and experience in the health care system. Cindy shares her health industry experience and talents by serving on boards, management and other leadership of non-profit health care and other charitable, civic, professional, trade association and other organizations and through her many other charitable, civic, professional, pro bono, speaking, publishing and other involvements. Along with these activities, Cindy also volunteers her time with a host of other organizational and individual involvements. Cindy is or has served as Vice President of the North Texas Healthcare Compliance Professionals Association; the Healthcare Privacy & Security Forum Chair and Planning Committee and Faculty member of the Southern California HIMMS/ISSA Health Care Summit; a member of the Healthcare Coordinating Council and former Chair of its Managed Care & Insurance Interest Group of the ABA Health Law Section; Scribe for the Annual Agency Meeting with HHS OCR, a Council Representative and faculty member for the ABA Joint Committee on Employee Benefits; as well as involved in the leadership, comment projects and program faculties of the ABA RPTE, Torts & Insurance Practice, Tax, Labor, Information Security and other Sections; the founding Board Member, past President and the Health Car Heroes and Patient Empowerment Projects created of the Alliance for Healthcare Excellence, a former Board Member and Board Compliance Committee Chair for the National Kidney Foundation of North Texas; a past Board President of the early childhood development intervention agency, The Richardson Development Center for Children (now Warren Center); the Physicians Congress, and many other health care, education and other organizations and projects. Beyond these involvements, Ms. Stamer also has a lengthy resume of involvement in the leadership of a broad range of other professional and civic organizations. For instance, Ms. Stamer serves on an American Bar Association (ABA) Joint Committee on Employee Benefits Council representative and Scribe of its annual Agency Meeting with the Department of Health & Human Services Office of Civil Rights on HIPAA and participates in Government Invitational and Agency Meetings with the Departments of Labor, IRS, PBGC, SEC, HHS and other key agencies; Vice President of the North Texas Healthcare Compliance Professionals Association; is Past Chair of the ABA Health Law Section Managed Care & Insurance Interest Group and a current member of its Healthcare Coordinating Council; is the former ABA RPTE Employee Benefits & Other Compensation Group Chair, its current the Substantive Groups & Committee Liaison and Defined Contribution Plan Co-Chair, and former Welfare Plan Committee Chair and Co-Chair, as well as the ABA RPTE Practice Management Committee Vice Chair; is the current ABA Tort & Insurance Practice Section Employee Benefit Committee Vice Chair; the former Coordinator and a Vice-Chair of the Gulf Coast TEGE Council TE Division. She also previously served as Chair of the Dallas Bar Association Employee Benefits & Executive Compensation Committee; the Treasurer, Continuing Education Chair and on the Board of Directors of the Southwest Benefits Association; on the National Consultants Forum Board, Region IV Chair of the Society for Human Resources Management and Legislative Committee Chair for its Dallas HR Chapter; on the National Board of Directors, and as a Whistle-stop Speaker and Dallas Chapter President of the WEB Network of Benefit Professionals; Co-Chair of the Dallas Benefits Society; is a founding Board Member and Past-President of the Alliance for Healthcare Excellence; as a Board Member and Board Compliance Committee Chair for the National Kidney Foundation of North Texas; the Board President of the early childhood development intervention agency, The Richardson Development Center for Children; on the Long Range Planning Committee of the Dallas United Way, and in the leadership of many other professional and civic leadership roles.

Beyond these organizational involvements, Cindy also regularly donates her time to working to solve problems and empower patients and their families confronting a wide range of health care and disability challenges.

Publisher of the Solutions Law Press Health Care Update, a contributing author for InsuranceThoughtLeadership.com, former legal columnist for MDNews, Cindy also is the author of hundreds of highly regarded publications, regularly serves on the steering committees of programs and speaks extensively on health industry concerns for a broad range of health industry and other organizations including Medical Group Management Association, Decision Health, Health Care Compliance Association, American Bar Association, American Health Lawyers Association, Association of State and Territorial Health Care Organizations, the Los Angeles County Health Department, HIMMS, health departments, medical schools and societies and others.

Cindy practiced law as a partner with several prominent national and international law firms for more than 10 years before founding Cynthia Marcotte Stamer, P.C. to practice her unique brand of “Solutions law™.”

For more information about Cindy, the Coalition for Responsible Healthcare Policy and its Project COPE: the Coalition on Patient Empowerment, or her man to advise or to conduct training for your organization, to review her publications or other credentials or for other information, see [here](#) or contact Ms. Stamer directly by e-mail [here](#) or telephone at (469) 767-8872 or connect and follow her on [LinkedIn](#), on [Facebook](#) or on [Twitter](#) ©2017 Cynthia Marcotte Stamer. All rights reserved.